

When you need to make a claim, we are here to help. Please contact us and we will guide you through the process of progressing your claim with your insurer quickly and fairly.

Many of the insurers that we select offer emergency contact numbers and in the event that you need to speak to your insurer urgently outside of usual office hours, please do use the number shown below. If your insurer is not listed below or the number is not answered, please refer to your policy document as alternative emergency numbers may be shown. Where possible please have your policy number available when you call.

Household & Travel

Aviva	0800 012 345
AXA	0870 556 1161
Broker Direct	01204 600400
Fortis (Home Insurance)	0845 122 3019
Fortis (Travel)	0845 122 3280
NIG	0845 607 1626
Royal & Sun Alliance	0845 6750410
Zurich	0845 601 0869

Motor

Allianz Cornhill	0845 600 0676
Arista	0844 800 9906
Arista (Windscreens)	0844 800 2751
Aviva	0800 678 999
AXA	0845 608 0230
Broker Direct	0800 407030
Fortis	0845 122 3018
Fortis (Van Guard policies)	0845 122 3260
Groupama	0870 240 1895
Legal & General	0800 136903
NIG	0845 607 1626
Royal & Sun Alliance	0800 096 4567
Sabre	0800 243071
Zurich	0800 400 641

Commercial

Allianz Cornhill	0800 587 5858
Arista	0844 770 5150
Aviva	0800 015 1498
Aviva (Motor Trade)	08000 466 229
AXA (Property Claims)	0870 850 7132
AXA (Motor Claims)	0870 900 0860
AXA (Motor Trade Claims)	0870 900 1753
Ecclesiastical Fleets	0800 246817
Ecclesiastical Property	01452 528533
Fortis	08701 222025
Groupama Commercial	0206 441 4500
HSB Engineering	0845 345 5510
NIG Commercial	0845 300 6168
NIG Motor Trade	0845 300 4644
Royal & Sun Alliance	0845 300 4006
Zurich	0845 300 2055